

CONTRACT & MAINTENANCE MANAGEMENT

Tracking and managing maintenance contracts, licenses and other IT assets is a tedious, yet necessary task. Effectively managing all your IT assets requires more than a spreadsheet. Done right, it can not only eliminate any renewal surprises it can lower your costs by identifying items no longer needed.

Daymark Contract and Maintenance management provides complete visibility, transparency and order into all your maintenance contracts, by delivering:

- Budgetary quotes for upcoming maintenance contracts
- · Tracking of agreement support levels
- Renewal notifications of upcoming expiring maintenance
- · Consolidation of maintenance end dates
- · Cost-effective hardware only options
- Co-terming different manufacturer's contracts to one common end date so yearly spend can be planned

We Keep Track of Everything So You Don't Have To

We remove the burden from your team by working directly with each manufacturer to track down all pertinent information. We have the tools in place to create a highly detailed database of your assets and we can even manage maintenance contracts not purchased through Daymark.



Our record keeping includes logging of all:

- Serial/license numbers
- · Level of support and support end dates
- Contract numbers
- · Equipment location and host names
- Quantity and versions of licenses
- · Original purchase date
- Original customer PO

We also provide detailed budget analysis that will help you forecast your IT spend with a 5-year projection.

Ways to Save

We're able to uncover areas where clients can save on maintenance and licensing costs. Daymark maintains strong and long-standing partnerships with all the major vendors. These relationships, together with our knowledge of special pricing programs, can lower renewal costs. We can also help negotiate multi-year contracts which can bring down annual costs. In certain situations, we can provide support no longer covered by OEMs, or eliminate OEM support costs when hardwareonly support is needed.

Our resources are available to support the service level and customer support your business requires.

Click here to get started.

INFRASTRUCTURE | DATA PROTECTION | VIRTUALIZATION | CLOUD & SUPPORT SERVICES

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